## パート3 13 提

- ①Questions 32 through 34 refer to the following conversation.
- -Hello, Martin. // Thank you for helping /set up this event / here at the

convention center / with your staff. //Have you heard /from the caterers /today?

あなたのスタッフと一緒に 連絡はありましたか? ケータリング業者から 今日

-Nothing yet, / surprisingly.

まだです

驚いたことに

-I'm getting concerned.

心配になってきています

-lagree. // Let's give them a call. // Maybe there's been some ติดีรัง หลายสาย หลายสาย และ และ และ และ เลือง หลายสาย เลือง เ

miscommunication /or some other type of mistake. //

-Yes.// I hope / they have the correct date /for this event. // The award そうですね。 私は望む 彼らが正確な日程を把握していることを このイベントの 表彰式は始まります

ceremony is starting / in just a few hours.

まんの数時間後に

- ①Questions 32 through 34 refer to the following conversation.
- -Hello, Martin. // Thank you for helping set up this event / here at the convention center / with your staff. //Have you heard from the caterers today?
- -Nothing yet, surprisingly.
- -I'm getting concerned.
- -I agree. // Let's give them a call. // Maybe there's been some miscommunication /or some other type of mistake. //
- -Yes.// I hope / they have the correct date /for this event. // The award ceremony is starting / in just a few hours.

- ②Questions 35 through 37. Refer to the following conversation.
- -Hello,/ I'm calling / because I can't access my company's cloud database. // Would you be able to help me?
- -Sure thing. // What company / are you calling from?
- -Tuckahoe Insurance Group. // We store everything / online. // This is a real problem / for me.// I'm a product manager, /and I can't access the files / for any of our products.
- -I'm sorry to hear that. // OK, / I'm going to place you / on hold / for a moment. // I'm getting a specialist / to join us / on the line.

- ③Questions 38 through 40, refer to the following conversation.
- -Hi, Mark. //Would you be able to / look over this design revision?
- -Is it for the prototype mobile phones / we've been working on?
- -Yes. It's the most important project / for the product development team.
- -OK. // What would you like me to examine?
- -The plastic shell / covering the phone / wasn't very durable / and cracked easily. // We want to use a new material, / but it requires us / to change the design a little.
- -OK, yes, / we can't have the plastic shell breaking. // I'll take a look at your design revision.

- 4 Quest questions 41 through 43 refer to the following conversation.
- -Hi, this is Ji-Yeon Park / from Mietti's Pet Supplies. // I recently placed an order / for 30 bags / of your premium dry cat food.
- -Hello, Ms. Park. // Is there a problem / with your order?
- -Well, / I've been selling a lot of this product / recently, / and I was hoping to change my order / from 30 bags to 50. //I know it's technically too late / to change, / but I just thought I'd see.
- -You're in luck. // We haven't finalized / your shipment yet. // I can send you 50 bags, / no problem.
- -Wonderful. // Thanks. // I'll send the bank transfer / as soon as / we finish this call.

- ⑤ Questions 44 through 46. Refer to the following conversation.
- -Hey, Stefan. // What did you think of the training session / yesterday?
- -Uh, to speak frankly, // I don't think it was very useful / for me. // A lot of the sales techniques / they explained / were ones / I've been using / for years.
- -Hmm, that's good to know. // It's probably more suited / to newer employees.
- // Thanks for telling me.// Information like this is so useful / to management.
- -No problem.
- -Could you email me any ideas / you have / for training sessions / that would be more suitable to experienced employees?
- -I'll do that, Sunita, / thanks.

- © Questions 47 through 49. Refer to the following conversation.
- -Hello I'd like to buy this book / please.
- -Sure. // I'll ring you right up. // Hey, you do know / we're having a sale,/ right? // You can get the entire series / for half off.
- -The fact is / I usually don't like science fiction. // But my friend recommended this, / so I thought / I'd at least try the first book / in the series.
- -Fair enough. // Have you got a rewards card?
- -No, but I'd like to sign up for one, / please.
- -No problem. // Can you start / by telling me / your first and last name?

- 7 Questions 50-52 refer to the following conversation with three speakers.
- -Hello, it's nice to meet you both. // I understand / you're looking to hire some support staff?
- -Yes. // We're both physicians, / and we're opening our own medical clinic / this year. // We need a few good receptionists, / which is why / we've come to your hiring agency.
- -Exciting! // Yes, / we have lots of experienced receptionists. // Any special requirements?
- -We definitely want someone / who has filed insurance paperwork / before.
- -Absolutely. // We want someone / who's no stranger / to this kind of work.
- -Got it.

- ®Questions 53 through 55. Refer to the following conversation.
- -Hi, my name's Abdel Hassoun. // I'm calling to reschedule my flight.
- -I can help you with that. // Do you have your booking confirmation number? -Yes—It's T3JG5.
- -One moment. // Okay, / I can see your flight information, Mr. Hassoun. As a gold star member / of our airline, / there's no charge / for the change. // What return date / would work for you?
- -Next Friday—-anytime would be OK.
- -We have one available flight / that departs at noon.
- -That's great.
- -OK, you'll get an e-mail / with your new flight information / shortly.

- Questions 56 through 58 refer to the following conversation.
- -Good afternoon. // This is Amina Qureshi. // I'm calling / to check on the status
- / of my mortgage loan application. // Can you help me with that?
- -Of course, Ms. Qurashi. // It looks like / your employer verified your current
- salary / yesterday. // Unfortunately, / I haven't received a copy of the property
- appraisal yet.// Can you tell me / who I should call for that?
- -Oh, yes. // Kelly Ross did the appraisal. // You can reach her / at 555-0127. // I'm sure / she can send you a copy / of the report / right away.
- -Great. // I'll call her / first thing tomorrow. // If all goes well, / you should receive an approval letter / for the loan next week.

- 10 Questions 59-61 refer to the following conversation with three speakers.
- -Hi, Marco. // Welcome to Shannack Associates. // We're delighted / you're interning with us / this summer.
- -Thanks. // I'm excited to get some practical experience / in corporate law.
- -You'll learn a lot here, / but things can move at a fast pace, / so we're pairing you / with a mentor. // Now you've already filled out / most of the paperwork / —I just need you / to sign this last form, / which allows us / to get your employee badge made.
- -All right. // Here you go.
- -Thanks—and here's your mentor, Hiroki now. // Excellent timing—we just finished up here.
- -Great. Hi, Marco. // I hope your first day is off to a good start. // Let me take you / to meet the rest of our team.

- 11Questions 62 through 64 refer to the following conversation and receipt. -
- Welcome to Blue Brook Outdoors Supplies. // How can I help you?
- -I'd like to return these binoculars. // I bought them yesterday, / but it turns out / my husband had already ordered some / online.
- -No problem. // Do you have your receipt?
- -Yes, / but I also wanted to purchase a new water bottle / and a few other things.
- -OK, I can hold on to these binoculars for you / while you shop / if you like. // When you're ready, / you can just come back here, / and I'll process the exchange.

12Questions 65-67 refer to the following conversation and list of classes. -Sang-Me, here's the schedule of classes / they're offering / at the GreenView Garden Center. // I think / these would be helpful / since we're both going to be working / in the community garden / this year.

- -For sure. // But they're all on Saturdays. // I have to work every Saturday this month / except the sixteenth. // I could attend that one, / though.
- -Oh, that's too bad. // I'm planning on attending / all of them.
- -I'd like to go to / at least one other session. // I'm going to ask Hiroshi / if he can work / at least one Saturday / for me. // I'll send him an email.

- 13Question 68 through 70 refer to the following conversation and schedule. Sorry, I just got here. // I was starting to worry / I'd missed the train!
- -No problem. // Our train to Middletown / was actually rescheduled, / so we have plenty of time. // Was it traffic / that delayed you?
- -No, / they're doing construction / on Pioneer Bridge, / and I had to take a detour.
- -Oh, I heard about that road work, / but I came from the other direction. Well, I'm glad you made it.
- -Me too. // I'm going to get a coffee. // Can I buy one for you?
- -No thanks. // I think I'll just wait here / and finish reading the newspaper.

## パート4 10 題

①Question 71 through 73. Refer to the following announcement. Welcome to the Fairtown community outdoor farmers market. // Our local farmers are pleased / to offer you fresh, local produce / at affordable prices / today. // Be advised / that there is a silver pickup truck / blocking one of the parking lot entrances. // If this is yours, / please remove it now / or it will be towed. // And shoppers, / don't forget our exciting contest. // Enter your name / in our drawing / to win a twenty- dollar gift certificate / good at any of our farmers' stands.

2 Questions 74 through 76 refer to the following telephone message. Hello, / this is Emiko Yamada / from Southwest Furniture. // You called about renting furniture / for your downtown office. // You did mention / that you would require furniture / that would meet a modest budget. // We specialize in offering high-quality furniture / at low prices. // You can rent furniture / for as few as 10 days / and see / how it fits your needs. // We have a rent-to-buy option, / so you can start / by renting / and then purchase the furniture / whenever you are ready. // Please call me back at 555-0112. // I look forward to talking to you.

③Questions 77 through 79 refer to the following excerpt from a meeting. Good afternoon. // At today's meeting / I'd like to focus on ticket sales. // As you know / sales have been declining. // We continue to offer top-quality films, / but the availability / of online entertainment options / is responsible for this decline. // We've lost young moviegoers / in particular. // So today / I want you to brainstorm ways / we could attract a greater turnout / to our theater/ especially a younger audience. // But before we begin, / we'll take a look at the annual report / to review our income and expenses. // Let me just bring the figures / up on my laptop / so we can all view them / on the screen.

4 Questions 80 through 82 to refer to the following telephone message. Hi, my name is Kyung-Sook Lim. // I'm currently working on / an art history documentary series. // Your Museum has several paintings / we'd like to feature / in our episode / on eighteenth-century portraits. // However, / the paintings / we're interested in / aren't on display / in your galleries. // I know / they're not available to the public / to view, / but could I make an appointment / to film some of the paintings / from your archives? // I can send you a list of the specific works / we'd like to focus on, / if that would help. // I look forward to hearing from you.

©Questions 83 through 85 refer to the following talk.

Hi everyone. // You have probably heard / that the city is holding its first ever craft fair, /and it will happen / near our candle shop this summer. // I believe / we will have much more business / than usual / at our store, / selling handmade candles / and candleholders. // More customers means / other changes will come. // As you know, / we've operated / as a cash-only business, / but credit card payments / are much quicker / for everyone. // So, to help with the added business, / credit card readers / will be installed / at each of our cash registers / next week. // The system may seem complicated, / but just so you know, / there will be training for all staff.

©Questions 86 through 88 refer to the following telephone message. Hi Akari. / I just learned / that Santo Fantini was named executive chef / at Keller Bistro. // I don't need to tell you / what a big deal this is / in the culinary world. // I would like you / to write a feature article / about the restaurant / and its new chef / for the upcoming issue / of the Margate Guide. // See if you can get an exclusive interview / with Mr. Fantini. // Direct statements always add more depth / to features. // He doesn't always agree / to give interviews, / so be sure to mention the Margate Guide / that should do the trick.

7 Questions 89 through 91 refer to the following talk.

Hi everyone. // I just met with the Montclair City Council / and have some unfortunate news. // They selected another business / to do their park remodeling, / so we're out of luck. // However, / I just got news / that a different park / in Ridgewood / is undergoing a big renovation; / lots of tree planting / and lawn installations, / and the city is looking for a company / to do it. // We'd be a perfect fit. // Nothing's been finalized yet, / but I should know for sure / in a couple of weeks.

®Questions 92 through 94. Refer to the following excerpt from a meeting. Hello, / my name is Lisa Lee. // Thank you for inviting me / to the management meeting. // I'm here to represent the front-desk workers / at the company's veterinary clinics. // We have a request: / we would like to wear scrubs, / like the ones / doctors wear, / instead of formal clothing / while on the job. // The requirement of wearing business-professional attire / is problematic. // Since we handle / so many animals, / our clothes often get very dirty, / and they tend to wear out quickly. // Formal clothes can be very expensive.

Questions 95 through 97 refer to the following advertisement and table. Are you searching for work? // The Richardson Jobs Network can help! // The Richardson jobs Network offers opportunities / from all types of businesses, / from large corporations / to local shops. // We have listings for jobs / covering a wide range of skills. // Are you a great salesperson, / editor, / or graphic designer? // There are currently job openings / for you. // And we recently added a huge number of listings / for IT specialists. // Our largest number of jobs is in this field / at the moment. // And we have several discounts; / one service is 50 percent off / right now! // Visit our Website / for our full list of discounts.

<sup>10</sup>Questions 98 through 100 refer to the following talk and map. Next week / we'll have cooking demonstrations / in our supermarket. // For those of you / who are new, / we offer cooking demos / every month / to encourage our customers / to try products / we're introducing. // This month, / since we'll be highlighting / some new bakery goods. // We'll have the demo station / in the bakery area. // So let's go there now / to make space / for the cooking equipment. // And if any of you / are interested in helping our chef /

during a cooking demonstration, / you can switch / one of your regular shifts / and do that instead. // Just let me know / in advance.